



See Reverse Side for  
More Information

**Limited Warranty for Residential Doors  
General Information**

Amarr Garage Doors warrants to the original purchaser that Amarr will repair or replace sections or hardware that is defective in material or workmanship pursuant to the terms of this limited warranty for the period from the date of purchase specified in the Limited Warranty Table on the reverse of this form. These warranties are for installations of complete Amarr Garage Doors (sections and hardware) for single-family residential, residential condominium or similar residential multi-family housing. They do not apply to commercial, industrial, or non-residential uses.

***These warranties extend to normal usage when the door has been installed and maintained in accordance with manufacturer's instructions.*** The warranties do not apply to any damage or deterioration caused by abuse or misuse, failure to provide reasonable and necessary maintenance **as defined by manufacturer's maintenance and installation instructions**, improper installation or handling of garage door or electric garage door opener, acts of God, fire, hail, hurricanes, tornadoes, flood, failure of paint applied after manufacture and distribution, alterations and/or additions to door or atmospheric conditions, including, but not limited to: (1) areas subject to excessive salt atmosphere, (2) areas subject to fallout or exposure to corrosive chemicals, fumes, ash, cement dust, animal waste, or foreign substances, and (3) areas subject to water runoff from lead, copper, or galvanic metal flashing.

If within the applicable limited warranty period, the sections or hardware warranted are found to be defective upon inspection by authorized Amarr personnel, Amarr agrees to repair, repaint, or replace, at Amarr's option, the defective door sections or hardware. Proof of purchase is required. Any charges for freight, removal, installation, or labor shall be the responsibility of the original purchaser. **REPAIR OR REPLACEMENT OF SPECIFIED PARTS IS THE SOLE REMEDY OFFERED BY THIS WARRANTY. IN NO EVENT, SHALL AMARR BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES CAUSED BY OR RESULTING FROM DEFECTIVE GARAGE DOOR SECTIONS OR HARDWARE.**

Some states do not allow the exclusion or limitations of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights and you may also have other rights, which vary from state to state or province to province. To make a claim under this warranty, contact us immediately in writing at the address listed below. Please send a complete description and photograph of the issue. Response may take up to two weeks from receipt of warranty claim. Upon receiving the claim, Amarr may, at its discretion, instruct the purchaser to return the specified door section or part(s) thereof to the nearest Amarr facility, shipping prepaid.

ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY, OR FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY EXPRESSLY EXCLUDED AND DISCLAIMED. (Note: Some states restrict such limitations; so this limitation may not apply to you).

**KEEP THIS DOCUMENT FOR YOUR RECORDS – DO NOT REMIT**

**Amarr Service Center  
3800 Greenway Circle  
Lawrence, KS 66046**

Name of Installation Company \_\_\_\_\_

Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Date of Purchase \_\_\_\_\_

# AMARR LIMITED WARRANTY TABLE

See Reverse Side for  
More Information

The applicable limited warranty periods from the date of purchase by the original owner are as follows:

	GARAGE DOORS						
	STEEL						WOOD
	Stratford 1000	Stratford 2000	Stratford 3000	Heritage 1000	Heritage 2000	Heritage 3000	Yorkshire, Wellington, Cambridge
	Oak Summit 1000	Oak Summit 2000	Oak Summit 3000	Classica 1000	Classica 2000	Classica 3000	Wood Carriage House*
<b>Paint - For Single Family Residential Homes</b>	15 Years	25 Years	Lifetime	Lifetime	Lifetime	Lifetime	1 Year
<b>Paint - For Residential Condominium or similar Multi-Family Housing</b>	5 Years	7 Years	10 Years	10 Years	10 Years	10 Years	1 Year
<b>Material &amp; Workmanship</b>	1 Year	2 Years	3 Years	3 Years	5 Years	Lifetime	n/a

\* Bob Timberlake®, Biltmore Estate® for Your Home, Amarr by Design

## Limited Warranty for Amarr Steel Garage Doors

If your Amarr steel garage door sections rust through because of the paint finish cracking or peeling, Amarr will repair or replace those sections for the warranty period listed in the Limited Warranty table above. Surface rust, chips or scratches in the paint, which result in cosmetic or surface corrosion, are not covered in this warranty.

If an Amarr steel garage door is located less than 1.25 miles from salt atmospheres, the limited warranty for paint finish color change and chalking is only covered for one (1) year from date of purchase by the original owner, and garage door surface rust or section rust-through is not covered.

An Amarr steel door is pre-painted with a factory-applied finish, but the door will accept a wide variety of commercially available **100% acrylic latex** exterior house paints, when applied in accordance with the paint manufacturer's recommendations. However, no warranty of paint compatibility is made or implied. **DO NOT USE OIL BASED OR ALKYD PAINT.**

For all Amarr steel garage door models, if any section, part or hardware, excluding glass, frames, inserts, and perimeter seal, is defective in material or workmanship, Amarr will repair or replace it for the warranty period listed in the Limited Warranty table above. Standard lift and low headroom applications only (not to hi-lift or vertical lift) are covered in this warranty.

For all Amarr steel garage door models, if any DecraGlass™ window is defective in material or workmanship, Amarr will replace or repair the window that is defective for 10 years from the date of purchase to the original purchaser.

## Limited Warranty for Wood Garage Doors

Amarr warrants that Amarr wood sections will be free from defects in materials and workmanship as verified by Amarr personnel upon inspection. If defective, Amarr will repair or replace those wood sections for the warranty period listed in the Limited Warranty table above. This warranty excludes the glass and the decorative hardware.

Amarr wood doors are specialty wood products that have natural wood variations that enhance its natural beauty. Due to the differences in natural wood characteristics, the uniformity of wood section color and grain is not warranted. Some splitting and cracking may occur as a natural characteristic of wood. This is not a factory defect and is not covered under warranty. Wood doors require special finishing and care, both prior to installation and during service. Failure to follow the finishing and care instructions will void the warranty. Within two (2) days after receipt of door and prior to installation, the door sections must be painted or sealed on all six (6) sides of each section with exterior grade primer and paint or exterior grade stain and sealer. Damage caused by exposure to weather prior to finishing is excluded from this warranty. Damage caused by not allowing proper drying time or proper separation from contact between sections before drying is excluded from this warranty. After installation, it is the owner's obligation to periodically inspect the door finish. Damage caused by failure to refinish installed door is excluded from this warranty. Detailed information for finishing and care is available on [www.amarr.com](http://www.amarr.com). No warranty of paint or stain compatibility is made or implied.