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More Information

by



Limited Warranty for Residential Garage Doors

Amarr Garage Doors warrants to the original purchaser that Amarr will repair or replace certain failed sections for the period specified in the Limited Warranty Table on the reverse of this form from the date of purchase. These warranties extend to normal usage, when the door has been installed and maintained in accordance with manufacturer's instructions.

These warranties are for installations of complete Sears Garage Doors (sections and hardware) for single-family residential, residential condominium or similar multi-family housing. They do not apply to commercial, industrial, or non-residential uses.

These warranties extend to normal usage when the door has been installed and maintained in accordance with manufacturer's instructions. The warranties do not apply to any damage or deterioration caused by abuse or misuse, failure to provide reasonable and necessary maintenance **as defined by manufacturer's maintenance and installation instructions**, acts of God, fire, hail, flood, failure of paint applied after manufacture and distribution, alterations and/or additions to door or atmospheric conditions, including, but not limited to: (1) areas subject to excessive salt atmosphere, (2) areas subject to fallout or exposure to corrosive chemicals, fumes, ash, cement dust, animal waste, or foreign substances, and (3) areas subject to water runoff from lead, copper, or galvanic metal flashing.

If within the applicable warranty period, the sections or hardware warranted are found to be defective upon inspection by authorized Amarr personnel, Amarr agrees to repair, repaint, or replace, at Amarr's option, the defective door sections or hardware. Proof of purchase is required. **IN NO EVENT, SHALL AMARR BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES CAUSED BY OR RESULTING FROM DEFECTIVE GARAGE DOOR SECTIONS OR HARDWARE.**

Some states do not allow the exclusion or limitations of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights and you may also have other rights, which vary from state to state or province to province. To make a claim under this warranty, contact us immediately in writing at the address listed below. Please send a complete description and photograph of the issue. Response may take up to two weeks from receipt of warranty claim. Upon receiving the claim, Amarr may, at its discretion, instruct the purchaser to return the specified door section or part(s) thereof to the nearest Amarr facility, shipping prepaid.

ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY, OR FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY EXPRESSLY EXCLUDED AND DISCLAIMED. (Note: Some states restrict such limitations; so this limitation may not apply to you).

KEEP THIS DOCUMENT FOR YOUR RECORDS – DO NOT REMIT

**Amarr Service Center
3800 Greenway Circle
Lawrence, KS 66046**

Name of Installation Company _____

Address _____ City _____ State _____ Zip _____

Date of Purchase _____

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AMARR LIMITED WARRANTY TABLE FOR SEARS GARAGE DOORS

The applicable limited warranty periods from the date of purchase by the original owner are as follows:

	MODELS						
	Traditional Steel 1000, Steel Carriage House 1000	Traditional Steel 2000, Steel Carriage House 2000	Traditional Steel 3000, Steel Carriage House 3000	Premier Carriage House 1000	Premier Carriage House 2000	Premier Carriage House 3000	Wood Carriage House
Rust Through for Single Family Residential Homes	15 Years	25 Years	Lifetime	Lifetime	Lifetime	Lifetime	n/a
Rust Through for Residential Condominium or similar Multi-Family Housing	5 Years	7 Years	10 Years	10 Years	10 Years	10 Years	n/a
Hardware/Workmanship	2 Years	4 Years	6 Years	4 Years	6 Years	Lifetime	Lifetime
Labor	1 Year	2 Years	3 Years	1 Year	2 Years	3 Years	3 Years

Limited Warranty for Steel Garage Doors

If your Sears steel garage door sections rust through because of the paint finish cracking or peeling, Amarr will repair or replace those sections for the warranty period listed in the Limited Warranty table above. Surface rust, chips or scratches in the paint, which result in cosmetic or surface corrosion, are not covered in this warranty.

If a Sears steel garage door is located less than 1.25 miles from salt atmospheres, the limited warranty for paint finish color change and chalking is only covered for one (1) year from date of purchase by the original owner, and garage door surface rust or section rust-through is not covered.

A Sears steel door is pre-painted with a factory-applied finish, but the door will accept a wide variety of commercially available **100% acrylic latex** exterior house paints, when applied in accordance with the paint manufacturer's recommendations. However, no warranty of paint compatibility is made or implied. **DO NOT USE OIL BASED OR ALKYD PAINT.**

For all Sears steel garage door models, if any section, part or hardware, excluding glass, frames, and inserts, is defective in material or workmanship, Amarr will repair or replace it for the warranty period listed in the Limited Warranty table above. The hardware warranty applies to standard lift and low headroom applications only (not to hi-lift or vertical lift).

For any labor required to repair or replace any Sears steel garage door section, part or hardware covered under the warranty, Amarr will cover the labor expense for the warranty period listed in the Limited Warranty table above.

Limited Warranty for Wood Carriage House Garage Doors

Amarr warrants that Sears wood sections will be free from defects in materials and workmanship as verified by Amarr personnel upon inspection. If defective, Amarr will repair or replace those wood sections for one (1) year from the date of purchase by the original owner. This warranty excludes the glass and the decorative hardware.

Sears wood doors are specialty wood products that have natural wood variations that enhance its natural beauty. Due to the differences in natural wood characteristics, the uniformity of wood section color and grain is not warranted. Some splitting and cracking may occur as a natural characteristic of wood. This is not a factory defect and is not covered under warranty. Wood doors require special finishing and care, both prior to installation and during service. Failure to follow the finishing and care instructions will void the warranty. Within two (2) days after receipt of door and prior to installation, the door sections must be painted or sealed on all six (6) sides of each section with exterior grade primer and paint or exterior grade stain and sealer. Damage caused by exposure to weather prior to finishing is excluded from this warranty. Damage caused by not allowing proper drying time or proper separation from contact between sections before drying is excluded from this warranty. After installation, it is the owner's obligation to periodically inspect the door finish. Damage caused by failure to refinish installed door is excluded from this warranty. Detailed information for finishing and care is available on www.amarr.com. No warranty of paint or stain compatibility is made or implied.

If any part or hardware, excluding glass, frames and inserts, is defective in material or workmanship, Amarr will repair or replace it for as long as the original owner owns the door (excludes decorative hardware). The lifetime hardware warranty applies to standard lift and low headroom applications only (not to hi-lift or vertical lift).

For any labor required to repair or replace any Sears wood carriage house garage door section, part or hardware covered under the warranty, we will cover the labor expense for the warranty period listed in the Limited Warranty table above.